



Orange County Headquarters - LIC #PR3517  
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From our family to yours,

Thank you for taking the time to read about the safety and pre-cautions measures we here at Strategic are taking while continuing to provide the service you depend on for your pest free homes and commercial businesses. We are committed to taking necessary steps to provide our services in a safe manner during this situation revolving around COVID-19 and would like our customers to be aware of the following:

1. We have taken steps to educate our technicians on what they can do as individuals to avoid the spread of the virus.
2. We are committed to maintaining a clean and disinfected work space at all of our offices.
3. All of our technicians are issued a half face mask, hand sanitizer and gloves as part of their personal protective equipment.
4. Our technicians also use disposable rubber work gloves that are changed before each appointment. These gloves should limit any issues arising from hand contact from one of our technicians.
5. We will continue to provide the exterior protection service around the outside of your home on your regularly scheduled service appointments & strongly advise on alternative pest elimination solutions to existing interior pest issues (please ask your technician & we can assist with interior pest issues in a safe & socially responsible manner).
6. Structural Pest Control has been officially classified as an "essential" industry that may continue to operate as other restrictions on businesses may be in place, per the Department of Homeland Security & the National Pest Management Association (for more info, please email us, or refer to the accompanying attachment in this notice).
7. We will no longer be accepting physical checks/cash payments (including checks mailed in). You may access the customer portal online to make a payment or reach out to our office staff to make a payment over the phone.

We do look forward to keeping your home pest free and consider it an honor to be of service to you, your home, & family during this time. Sincerely,

Your Pest Pros at Strategic!

**StrategicPestPros.com**

*"Trusted Pest Control Services since 1999"*

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**LOS ANGELES OFFICE**

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